

Badgevent Calendar FAQs

Ahead of pre-order opening, here's the answers to some of our Badgevent Calendar Frequently Asked Questions...

Q. Where will you attach your badges?

A. Some people like to have a separate blanket for their Christmas badges which we think is a great idea but some other suggestions from our customers include a festive cushion cover, a wall hanging and on the back of a festive dressing gown!

Q. How big will the finished design be?

A. 23 x 40cm approximately.

Q. Will the badges fit together straight away?

A. Yes! Each badge you open will fit to another that you have already opened. They're effectively going to be a jigsaw puzzle. There is a silhouette on the underside of your box draw to help you if you get stuck.

Q. Will the badges be available to buy individually?

A. No. The only way to get your paws on the Badgevent Calendar badges is in the Badgevent Calendar. The only badge that will be available separately is the BONUS 25th badge which has this year's date on.

Q. Do I need to buy one for each member of my family/group?

A. That's totally up to you. The only way to get the badges is to buy a Badgevent Calendar. If you have 3 children who each want a set of badges then you'll need 3 calendars. Alternatively, leaders could buy one calendar and sew the badges on to a group blanket or if group members want their own set of badges, leaders can order on behalf of their group or send their young people's parents/carers a sign-up link to join the festive family.

Q. Are the challenges easy?

A. Yes! They're designed to help you get in the festive spirit and spread some Christmas cheer. Some are individual challenges, others to enjoy with family or friends and some will benefit others or your community.

Q. Can we see the challenges before we open our calendar so we can be prepared?

A. Yes! Challenges are available on a download which can be found here: pawprintfamily.com/challenge-list-2/ you will also be able to access exclusive Badgevent resources to help you complete some of your challenges too.

Q. Is the calendar suitable for adults and children?

A. Yes! We believe in adventure for all so the challenges are suitable for all ages although our smallest adventurers will need some adaptation or assistance with some challenges.

Q. How many can I buy?

A. As many as you need. There are a limited number for this year but while stocks last you may purchase as many as you need. Leaders can order on behalf of groups and we have prepared a template letter which you can download here: pawprintfamily.com/parent-letter-for-groups-and-schools/

Q. When can I buy?

- A.** Our Festive Family (festive email subscribers) will be getting the first opportunity to purchase in an **EXCLUSIVE pre-order** window. A link will be sent in an email on **Monday 30th August at 7.15am** which will give you access to buy. If there are any calendars left after the subscriber pre-order window then pre-order will open to the general public at 00.00 on 1st September 2021 and be advertised in our Tribe News email on 1st September at 7.15am.

Q. Are there enough calendars for everyone on the mailing list?

- A.** At the moment, yes, although subscriber numbers are increasing daily and if lots of people buy more than 1 then they will run out.

Q. Can I buy them for friends/family?

- A.** Absolutely! Although please be aware that as with all our badges resale is against our Terms and Conditions in order to protect the donations to the Pawprint Trust.

Please only buy what you need/want for yourself.

Q. Will you be able to purchase this design again in future?

- A.** We hope so although we cannot guarantee it. We plan to launch a new design next year and those who order this year's calendar will get the first opportunity to order next year's design.

Q. How much will the Badgevent Calendar be?

- A.** The Badgevent Calendar will cost **£45.00**.

For this you will receive: 25 badges, each individually packaged in its own envelope. The first 24 badges will fit together, the 25th badge is a bonus badge dated with 2021. Each envelope 1 - 24 has a challenge inside for you to complete. There will be exclusive downloads to accompany and help you with some of the challenges. All your badges will come boxed in a draw box, fully branded and with access to exclusive resources to help you extend the life of your box once Advent is over. Alternatively, all your envelopes and box are fully recyclable.

Q. Is postage and packaging included?

- A.** No. As with any of our products postage and packaging is not included. This allows us to keep our product prices as low as possible. In line with our usual rates, postage for 1 Badgevent Calendar will be £3.00*, 2 calendars will be £4.00 and you will never pay more than £5.00. *based on the weight of calendar only. All our postage rates can be found at: <https://pawprintfamily.com/delivery-returns/>

Q. When will I receive my Badgevent Calendar?

- A.** If you are lucky enough to bag a Badgevent Calendar then they will be dispatched on or before 1st November. If you order any other items at the same time you order will be placed on hold, as usual, until all items are in stock and ready to dispatch.